

Managing card-related operations

Quipu Core Banking makes it easy to confirm, receive, issue, cancel, block and unblock cards.

Quipu Core Banking allows financial institutions to create card products and manage the status of individual cards throughout their entire life-cycle.

Main features:

- Easily record each step of the card issuing process from submission of the application to the time when the personalised card is given to the client.
- Record and monitor all non-transactional processes associated with card delivery such as receiving cards from the personalisation centre, sending PINs to the branches, cards/PINs being received at the branches, etc.
- Securely and easily manage all internal administrative processes related to plastic cards and the corresponding PIN envelopes; once the card has been physically created and a PIN has been generated, the user can check the status of the card at any time.
- Determine the required number of steps for each operation, e.g. whether the card issuing process should be divided into two different steps following the four eyes principle: registration and approval.
- Define how each action by a user modifies the status of the operation, e.g. registration will change the status from “new” to “prepared” and approval from “prepared” to “approved”).
- Implement additional parameterisation features for every step of the process:
 - Supervisor passwords can be set for each step of each operation
 - Cancellation can be allowed or prohibited at specific times
 - Pop-up messages can be attached to the respective debit card or an existing pop-up message can be disabled

- Link/unlink account(s) to cards.
- Retrieve card transactions from a current or savings account statement, listing them together with other operations or in a separate statement.