



CERTIFICATE



This is to certify that



Quipu GmbH

Königsberger Straße 1
60487 Frankfurt am Main
Germany

has implemented and maintains a
Service Management System.

Scope:

The Quipu Information Security Management System covers the provision of Processing & Personalization Services and IT Services provided to the customers in accordance with the Service Catalogue within the technical and organizational boundaries of Quipu.

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO / IEC 20000-1 : 2018

Certificate registration no.	470648 SMS18
Valid from	2020-07-21
Valid until	2023-07-20
Date of certification	2020-07-10



DQS GmbH

Markus Bleher
Managing Director

Accredited Body: DQS GmbH, August-Schanz-Straße 21, 60433 Frankfurt am Main, Germany
Administrative Office: DQS BIT GmbH, Gartenäckerstraße 13, 86825 Bad Wörishofen





THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

DQS Holding GmbH has issued an IQNet recognized certificate that the organization

Quipu GmbH

Königsberger Straße 1
60487 Frankfurt am Main
Germany

has implemented and maintains a
Service Management System.

for the following scope:

The Quipu Information Security Management System covers the provision of Processing & Personalization Services and IT Services provided to the customers in accordance with the Service Catalogue within the technical and organizational boundaries of Quipu.

which fulfills the requirements of the following standard:

ISO / IEC 20000-1 : 2018

Issued on: 2020-07-21
Expires on: 2023-07-20

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document.

Registration number: DE-470648 SMS18

Alex Stoichitoiu
President of IQNet

Michael Drechsel
Managing Director of
DQS Holding GmbH



IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com