



CERTIFICATE



This is to certify that



Quipu GmbH

Processing Centre

Königsberger Straße 1
60487 Frankfurt am Main
Germany

has implemented and maintains a
service management system.

Scope:

The IT Service Management System covers the provision of Online Transaction Processing and Personalization Services for credit and debit cards to customers in accordance with the Service Catalogue within the technical and organizational boundaries of Quipu

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO / IEC 20000-1 : 2011

Certificate registration no.	470648 SMS11
Excerpt from certificate registration no.	470648 SMS11
Valid from	2017-07-21
Valid until	2020-07-20
Date of certification	2017-07-21



DQS GmbH

Frank Graichen
Managing Director

Accredited Body: DQS GmbH, August-Schanz-Straße 21, 60433 Frankfurt am Main, Germany
Administrative Office: DQS BIT GmbH, Gartenäckerstraße 13, 86825 Bad Wörishofen

