



CERTIFICATE



This is to certify that



Quipu GmbH

Königsberger Straße 1
60487 Frankfurt am Main
Germany

has implemented and maintains a **Service Management System**.

Scope:

The Quipu Information Service Management System covers the provision of Processing & Personalization Services and IT Services provided to the customers in accordance with the Service Catalogue within the technical and organizational boundaries of Quipu.

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO / IEC 20000-1 : 2018

Certificate registration no.	470648 SMS18
Valid from	2023-07-21
Valid until	2026-07-20
Date of certification	2023-07-19



DQS GmbH

Christian Gerling
Managing Director

DQS IS A MEMBER OF



Accredited Body: DQS GmbH, August-Schanz-Straße 21, 60433 Frankfurt am Main, Germany
Administrative Office: DQS BIT GmbH, August-Schanz-Straße 21, 60433 Frankfurt am Main
The validity of this certificate can only be verified by the QR-code.

Certificate

DQS Holding has issued an IQNET recognized certificate that the organization:

Quipu GmbH
Königsberger Straße 1
DE-60487 Frankfurt am Main Germany

has implemented and maintains an
Information Technology – Service Management System

for the following scope:

The Quipu IT Service Management System covers the provision of Processing & Personalization Services and IT Services provided to the customers in accordance with the Service Catalogue within the technical and organizational boundaries of Quipu.

which fulfils the requirements of the following Standard:

ISO/IEC 20000-1:2018

Issued on: **2023-07-21**
Expires on: **2026-07-20**

Registration Number: **DE-470648 SMS18**




Alex Stoichitoiu
President of IQNet


Pedro Alves
Managing Director of IQNet

This annex is only valid in connection with the original certificate number mentioned above.

IQNET Members*:

AENOR Spain **AFNOR Certification** France **APCER** Portugal **CCC** Cyprus **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic
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* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com