

# CERTIFICATE



This is to certify that



## Quipu GmbH

Königsberger Straße 1  
60487 Frankfurt am Main  
Germany

has implemented and maintains a  
**service management system.**

### Scope:

The IT Service Management applies to the Processing Center (QPC) and the Cloud Operations (COD) of Quipu GmbH. It covers the following services provided to Quipu clients in accordance with the Service Catalogue within the technical and organizational boundaries of Quipu:

“Online Transaction Processing” and “Personalization Service” for credit & debit cards provided by Processing Center.

“Software as a Service” & “Platform as a Service” provided by the Cloud Operations Department.

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

## ISO / IEC 20000-1 : 2011

Certificate registration no. 470648 SMS11

Valid from 2017-07-21

Valid until 2020-07-20

Date of certification 2017-07-21



Deutsche  
Akkreditierungsstelle  
D-ZM-16074-01-00

## DQS GmbH

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