



Reg. Number 22068-SM Valid from 2025-02-27

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Valid until 2026-07-20 IAF Sector 33

Certificate of Information Technology Service Management System

ISO/IEC 20000-1:2018

We certify that the Information Technology Service Management System of the Organization:

Quipu GmbH

is in compliance with the Standard ISO/IEC 20000-1:2018 for the following products/services:

The Quipu Information Service Management System covers the provision of Processing & Personalization Services and IT Services provided to the customers in accordance with the Service Catalogue within the technical and organizational boundaries of Quipu

Management System Certification Division Manager Giovanni Balducci

The maintaining of the certification is subject to annual surveillance and dependent on the observance of Kiwa Cermet Italia contractual requirements.

The date of issuance of this certificate is the date of first issue by another accredited body.

This certificate is composed of 1 pag.

Kiwa Cermet Italia S.p.A. Società con socio unico, soggetta all'attività di direzione e coordinamento di Kiwa Italia Holding Srl

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CERMET

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