

Customer Registration

A single form is used for customer profile registration: easy to fill in, update and also customise to financial institution-specific or country-specific needs.

Store accurate customer data and improve customer care by keeping client data in a single centralised location. This saves time for users and makes for an efficient customer registration process.

The customer registration form has been designed so that the required basic information is marked as mandatory and customised fields to register additional data can be easily added.

Main Features:

- Register up to three given names for a private individual.
- Store a short and a long name for a legal entity.
- Register several types of identification document, contact information and address for each client.
- Define mandatory fields for information which must be provided (ID, contact type, address, etc.).
- Define an additional non-Latin character set for the transliteration of clients' names (Latin and the local alphabet).
- Manage all customer-specific documents in a centralised database: scan, upload and store several customer identification documents (signature, photo, ID card, etc.).
- Update client photo easily with the web camera support feature.
- Parameterise new fields for client data according to financial institution-specific or country-specific requirements.
- Create three different customer types for private individual accounts: Individual, Joint (AND) and Joint (OR).

- Find clients already registered in the system using a multi-field tool which is available from any screen across the entire application.
- See the entire history of the financial relationship between the customer and the financial institution with the User Shell option.
- Attach stickers (pop-up messages) to customer records to pass on special information about clients to other users.
- Perform real-time AML checks during the customer registration process: Quipu Core Banking is integrated with Siron Embargo to identify persons and organisations that are subject to AML sanctions.
- Validate ID card numbers based on a customised check on the character/digit combination used in a client's documents to ensure that the registered information is correct.
- Define whether the modification of customer information should be a single-step or multiple-step process, and parameterise the steps.